

Collection of Resources & Templates on Glasscubes			
HIV Care, Medical Case Management, and Patient-Centered Provider Tools			
	Resource/Template	Source/Date	Link
1	Office of HIV/AIDS (OHA) Acuity Assessment Guidance	Massachusetts Department of Public Health, 2017	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/4199119
2	OHA HIV/AIDS HIV Care and Medical Case Management Acuity Assessment	Massachusetts Department of Public Health OHA, 2016	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/4199118
3	Briefing Scrub Sheets (Behavioral Case Review Prep, Patient Care Coordinator Briefing Warm Up, Case Worker Briefing Warm Up, Clinical Briefing Warm Up, Nursing Briefing Warm Up, Navigation New Patient Briefing Warm Up, Non-Medical Manager Briefing Warm Up)	UCSF Center for Excellence in Primary Care, 2017	https://cqii.glasscubes.com/cube/documents/145353/700002#/document/5308597
4	Transition Checklist		https://cqii.glasscubes.com/cube/documents/145353/700002#/document/4738860
5	Part D WICY Services Survey - Linkage to Care	JHU	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/5076595
6	Retention to Care Road Map	Texas Regional Group, 2018	https://cqii.glasscubes.com/cube/documents/145353/698901#/document/5124806
7	Focus Group Survey		https://cqii.glasscubes.com/cube/documents/145353/709193#/document/3858232
8	RW Services Medical Case Management - Transition Readiness Assessment Questionnaire	Children's National	https://cqii.glasscubes.com/cube/dashboard/145353#/document/6508216
9	Case Conference Review	Eau Claire Cooperative Health Center	https://cqii.glasscubes.com/cube/documents/145353/700004#/document/6406938
10	Trauma-Informed Care Podcasts		https://podcasts.apple.com/us/podcast/trauma-informed-lens/id1282660404?mt=2%C2%A0
11	Sexual Orientation Gender Identity (SOGI) Form Guide	Boston Health Care for the Homeless Program	https://cqii.glasscubes.com/cube/documents/145353/709192#/document/4755618
12	U=U Campaign Materials	Prevention Access Campaign	https://www.preventionaccess.org/undetectable
Quality Improvement Methodologies and Tools			
	Resource/Template	Source/Date	Link
13	The Science of Spread: How Innovations in Care Become the Norm	California Healthcare Foundation, 2007	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/5039977
14	Quality Improvement Project Needs Assessment Survey	DC Collaborative, 2016	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/5039978
15	HUH Survey	2012	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/5039975
16	QI Training Needs Assessment Survey		https://cqii.glasscubes.com/cube/documents/145353/709189#/document/5039976
17	Executive Review of Improvement Projects: A Primer for CEOs and other Senior Leaders	IHI	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/5243326
18	QI Project Evaluation	Lori DeLorenzo, 2016	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/5806829
19	Kanban Chart	Justin Britanik	https://cqii.glasscubes.com/cube/dashboard/145353#/document/6499816
20	Provider Report Card	DC Quality Collaborative	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/6377727
21	Drilling Down Data Guide	NYSDOH AI	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/4265159
22	Quality Management Plan	South Carolina Regional Group, 2018	https://cqii.glasscubes.com/cube/documents/145353/698898#/document/4297837
23	Performance Boards	Texas Regional Group	https://cqii.glasscubes.com/cube/documents/145353/698901#/document/5124805
24	PDSA Rapid Cycle QI Review	Texas Department of State Health Services	https://cqii.glasscubes.com/cube/documents/145353/698901#/document/5124808

25	QI Tips and Tools for Beginners	Texas Department of State Health Services	https://cqii.glasscubes.com/cube/documents/145353/698901#/document/5124807
26	QI Essentials Toolkit	IHI, 2017	https://cqii.glasscubes.com/cube/documents/145353/818679#/document/4659250
Consumer Involvement			
	Resource/Template	Source/Date	Link
27	Consumer Advisory Board Meeting Guide		https://cqii.glasscubes.com/cube/documents/145353/709189#/document/6385291
28	Patient Satisfaction Survey	UMMC, 2018	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/4426879
29	Patient Satisfaction Survey	NYSDOH AI, 2002	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/3858233
30	Peer Navigator Job Description	Boston Medical Center	https://cqii.glasscubes.com/cube/documents/145353/700002#/document/4365967
31	NYS Peer Certification Core Competencies	NYSDOH AI	https://cqii.glasscubes.com/company/dashboard#/document/4207636
32	Customer Journey Map	Interaction Design Foundation	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/4265158
Behavioral Health			
	Resource/Template	Source/Date	Link
33	Behavioral Health Clinic Readiness Assessment	AETC	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/3898883
34	Behavioral Health Patient Health Questionnaire (PHQ-2), AUDIT-C, DAST	Open Health Care Clinic	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/3898888
35	SBIRT Reference Card	LSU	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/3898885
36	SOP - SBIRT Screening Tool (PHQ-2, GAD-7, ADUI-C & DAST)	Open Health Care Clinic	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/3898886
37	Behavioral Health Screening Tool (PHQ-2, AUDIT-C, & DAST) - Spanish	Open Health Care Clinic	https://cqii.glasscubes.com/cube/documents/145353/709189#/document/3898887
38	RW Services Program Mental Health Needs Assessment Survey	Children's National Health System	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/5455777
Transportation			
	Resource/Template	Source/Date	Link
39	Recovery Transportation Services Sample Policy	Kennedy University Hospital, 2019	https://cqii.glasscubes.com/cube/documents/145353/700002#/document/5214590
40	Transportation Recovery Procedures Sample	2019	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/5244429
41	Uber Health Resource		https://businesses.uber.com/Uber_Health_Resources.html
SMS/Texting, Social Media, and Telehealth			
	Resource/Template	Source/Date	Link
42	Positive Reinforcement-Social Support Text Messages		https://cqii.glasscubes.com/cube/documents/145353/709193#/document/4738882
43	Email/Text Message Authorization	Washington University St. Louis, 2014	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/3920436
44	SOP HIV Care and Medical Case Management Texting Guidelines	Washington University St. Louis, 2016	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/3920435
45	SPNS Safety Assessment	Center for Innovative Public Health Research	https://cqii.glasscubes.com/cube/documents/145353/709193#/document/3920437
46	Comics - American Comic Books & the AIDS Crisis	Master's Final Project to Department of American Studies, University of Massachusetts Boston, 2015	https://cqii.glasscubes.com/cube/dashboard/145353#/document/6377163
47	Comics - Undetectables, Issue 1		https://cqii.glasscubes.com/cube/dashboard/145353#/document/6377164
48	Comics - Undetectables, Issue 2		https://cqii.glasscubes.com/company/dashboard#/document/6377165
49	Comics - Undetectables, Issue 3		https://cqii.glasscubes.com/company/dashboard#/document/6377166

50	Telehealth Policy Resources	Center for Connected Health Policy - The National Telehealth Policy Resource Center	https://www.cchpca.org/resources/covid-19-telehealth-coverage-policies
51	HIV Care Services - Recommendations Guidance for COVID-19 Emergency Response	Texas Department of State Health Services, March 2020	https://cqii.glasscubes.com/company/dashboard#/document/7256449
52	Microsoft Teams Telehealth Meeting Platform Information		https://cqii.glasscubes.com/company/dashboard#/document/7258982
53	Doxy.Me Telehealth Meeting Platform Information		https://cqii.glasscubes.com/company/dashboard#/document/7258983
54	Zoom Research for HIPPA Compliance		https://cqii.glasscubes.com/company/dashboard#/document/7258984
55	WebEx Research for HIPPA Compliance		https://cqii.glasscubes.com/company/dashboard#/document/7258985
56	Zoom Introduction Slides		https://cqii.glasscubes.com/cube/dashboard/145353#/document/7330706
HIV Disparities and Social Determinants of Health			
	Resource/Template	Source/Date	Link
57	Metabolic Syndrome and Endocrine Status in HIV-infected Transwomen Article	AIDS, 2019	https://cqii.glasscubes.com/cube/documents/145353/709192#/document/4573877
58	Persons of Nonbinary Gender - Awareness, Visibility, and Health Disparities Article	New England Journal of Medicine, 2018	https://cqii.glasscubes.com/cube/documents/145353/709192#/document/4591235
59	Texas Affinity Group Process and Themes	Texas Department of State Health Services, 2019	https://cqii.glasscubes.com/cube/documents/145353#/document/6735678
60	Disparities Calculator		https://cqii.glasscubes.com/cube/documents/145353/700123#/document/3759573
61	Disparities Calculator FAQs		https://cqii.glasscubes.com/cube/documents/145353/700123#/document/3759570
62	Disparities Calculator Guide		https://cqii.glasscubes.com/cube/documents/145353/700123#/document/3759572
63	Social Determinants of Health Library		https://cqii.glasscubes.com/cube/dashboard/145353#/document/6351075
64	Social Determinants of Health Library Book Guide		https://cqii.glasscubes.com/cube/dashboard/145353#/document/6351074
65	US Transgender Survey	National Center for Transgender Equality, 2015	http://www.ustranssurvey.org/
66	Style Guide for Writing About Transgender People	Radical Copy Editor	https://radicalcopyeditor.com/2017/08/31/transgender-style-guide/
67	PrEP in Trans Populations Article	LGBT Health, 2018	https://cqii.glasscubes.com/cube/documents/145353/709192#/document/4591238
HIV Measurement			
	Resource/Template	Source/Date	Link
68	Ohio HIV Needs Assessment	Ohio Department of Health, 2017-2020	https://cqii.glasscubes.com/cube/documents/145353#/document/4914865
69	Facility-Level HIV Treatment Cascade Article	Oxford University Press, 2018	https://cqii.glasscubes.com/cube/documents/145353/818679#/document/4560895
70	Stigma-Related Institutional Barriers Survey Tool	Journal of the International AIDS Society, 2013	https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3833189/
Community Health Worker Program			
	Resource/Template	Source/Date	Link
71	Community Health Worker ECHO Case Presentation Template	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426898
72	Community Health Worker Supervision Training Handout Packet	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426900
73	Community Health Worker Training, Day 4 Presentation Slides	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426901
74	Community Health Worker Training, Day 3 Handouts	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426902

75	Community Health Worker Training, Day 3 Presentation Slides	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426903
76	Community Health Worker Training, Day 2 Handouts	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426904
77	Community Health Worker Training, Day 2 Presentation Slides	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426905
78	Community Health Worker Training, Day 5 Handouts	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426906
79	Community Health Worker Training, Day 5 Presentation Slides	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426907
80	Community Health Worker Training, Day 1 Presentation Slides	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426908
81	Community Health Worker Supervisory Training Presentation Slides	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426911
82	PREParIng Peers for Success Session Nineteen Patient Initiated Boundary Dilemmas	AETC	https://cqii.glasscubes.com/cube/documents/145353/949718#/document/5426912