



				Acuity Score:			
	Area of Functioni	ng:	HIV Care Adherence		Dates of last 2 HIV Appointments:		dd/mm/yyyy dd/mm/yyyy
	Intensive Need (3)	Moderate Need (2)			Basic Need (1)		Self Management (0)
	Has missed 2 or more consecutive HIV medical appointments in the last 6 months		Has missed 1 or 2 (non-consecutive) HIV medical appointments in the last 6 months but has been seen by member of HIV medical team		Has attended HIV medical appointments in the last 6 months as indicated by HIV medical provider, but has missed 1 appointment in the last 12 months		Has attended all scheduled HIV medical appointments in the last 12 months as indicated by HIV medical provider
	Has significant challenges (limited language, cognitive ability, mental health, etc.) and requires on-going accompaniment or assistance with medical appointments		Requests accompaniments to medical appointments from MCM or other member of the care team		Needs assistance with making and keeping HIV medical appointments		Does not require any assistance or reminders to schedule or keep medical appointments
	Has not been seen by HIV medical team in the last 6 months		Needs referral to or help accessing a culturally competent service provider (e.g. LGBT, linguistically appropriate, etc.)				
Comments (include referrals needed):							





	Area of Functioning:	Cu	rrent HIV Health Status	Acuity Score:						
	Viral Load:				Acuity Score:					
	Intensive Need	Moderate Need			Basic Need		Self Management			
	(3) Has detectable VL and CD4 below 200		(2) Has detectable VL and is working towards viral suppression with the medical team		(1) Is on ARVs, in care, and being monitored by medical team, but unable to achieve viral suppression		(0) Is virally suppressed			
	Has current OI and is not being treated		Has history of OI in last 6 months which are treated and/or client using prophylaxis (if indicated)		Has no history of OIs in last 6 months, but has been diagnosed with an OI in the last 12		Has no history of OIs in last 12 months			
	Has been hospitalized or visited the ER in last 30 days due to HIV related illness		Has been hospitalized or visited the ER in last 6 months due to HIV related illness		Has had no hospitalizations or visited the ER in last 6 months, but at least 1 hospitalizations or visit to the ER in the last 12		Has no history of hospitalizations or visits to the ER in last 12 months due to HIV related illness			
	Newly diagnosed within last 6 months and concurrently diagnosed with AIDS		Newly diagnosed within the last 6 months and/or is new to the MCM program		Newly diagnosed within the last 12 month					
	Demonstrates no understanding of HIV labs and lab results		Demonstrates minimal understanding of HIV labs and lab results		Demonstrates some understanding of HIV labs and lab results		Demonstrates understanding/ Knows of HIV labs and lab results			
Comr	Comments (include referrals needed):									





	Area of Functioning: Othe	r No	on-HIV Related Medical Issues	Acuity Score:					
	Intensive Need (3)		Moderate Need (2)		Basic Need (1)		Self Management (0)		
	Has been hospitalized or visited the ER for non- HIV related illness in last 30 days		Has been hospitalized or visited the ER in last 6 months due to non-HIV related illness		Has had no non-HIV related hospitalizations or visits to the ER in last 6 months, but at least 1 in the last 12		Has no history of non-HIV related hospitalizations or visits to the ER in last 12 months		
	Has 2 or more non-HIV medical conditions (chronic or non-chronic) that impact health and/or care adherence		Has a non-HIV related medical condition (chronic or non-chronic) that impacts health and/or care adherence		Has a non-HIV related medical condition, but is not receiving treatment and/or this condition does not impact health and/or care adherence		Has no non-HIV related medical condition		
	Currently receiving treatment for non-HIV related medical conditions (e.g. chemo, dialysis, HCV, on-going dental complications, etc.) that impacts daily living		Currently recovering from treatment for non-HIV related medical conditions (e.g. chemo, dialysis, HCV, on-going dental complications, etc.) that impacts daily living		Has no current non-HIV related medical condition but past illnesses require monitoring by a medical provider				
	Has significant challenges (limited language, cognitive ability, mental health, etc.) and requires assistance to make and keep non-HIV related medical appointments		Needs referral to or help accessing a culturally competent service provider (e.g. LGBT, linguistically appropriate, etc.) for non-HIV related medical issues		Requests assistance with reminders for non-HIV related medical appointments		No assistance needed for reminders for non-HIV related medical appointments		
	Has significant challenges (limited language, cognitive ability, mental health, etc.) and requires accompaniments to specialty medical appointments		Requests accompaniments to specialty medical appointments from MCM or other member of the care team		Requests assistance with coordinating non-HIV related medical care		No assistance needed with coordinating non-HIV related medical care		
Com	Comments (include referrals needed):								





	Area of Functioning:	HIV	/ Medication Adherence	Acuity Score:		
	Intensive Need		Moderate Need	Basic Need		Self Management
	(3)		(2)	(1)		(0)
	Misses HIV medication doses daily		Misses HIV medication doses weekly	Misses HIV medication doses monthly, or on occasion		Rarely or never misses a dose of HIV medications
	Needs and is not currently enrolled in directly- observed therapy (DOT) or other intensive adherence support		Needs and is enrolled in DOT or other intensive adherence support			
	Experiences significant challenges that consistently impact adherence to HIV medication		Experiences some challenges that occasionally impact adherence to HIV medication	Experiences challenges, but manages them with no impact on adherence to HIV medication		No concerns reported related to HIV medication adherence
	Demonstrates no understanding of correlation between medication adherence and achieving/sustaining viral load suppression		Demonstrates minimal understanding of correlation between HIV medication adherence and achieving/sustaining viral load suppression	Demonstrates some understanding of correlation between HIV medication adherence and achieving/sustaining viral load suppression		Demonstrates full understanding of correlation between HIV medication adherence and achieving/sustaining viral load suppression
	Demonstrates no understanding of basic health or prescription information (e.g. drug resistance, drug interactions, etc.) due language barriers or cognitive function		Needs assistance to understand health and prescription information due to language barrier or cognitive function	Needs some assistance to understand health and prescription information		Manages health and prescription information with no assistance
	Not on ARVS against medical providers advice		Is starting new ARV treatment regimen	Not on ARVs in consultation/support from medical provider		On ARVs and does not need additional assistance
	Cultural beliefs around medication prevent client from taking medication as prescribed by medical provider					
Com	nents (include referrals needed):					





Area of Functioning: Health Insurance & HDAP Status					Acuity Score:		
Intensive Need			Moderate Need		Basic Need		Self Management
	(3)		(2)		(1)		(0)
	Lacks health insurance (e.g. MassHealth/Medicaid, no access to employer- based health insurance, outside open enrollment period for private insurance, with no "qualifying event", etc.)		Has health insurance and needs but lacks HDAP coverage		Has health insurance, HDAP and/or other health benefits, but requires support to maintain coverage and complete re-certifications		Has health insurance, HDAP and/or other health benefits and requires no support to maintain coverage and complete re-certifications
	Is ineligible for Masshealth or other comprehensive insurance coverage (e.g. receives Health Safety Net)		Client is uninsured and is awaiting enrollment (pending applications) in health insurance and/or other health benefits.				
	MCM spends significant amount of time coordinating activities relating to maintaining Mass Health or other insurance coverage (e.g. prior authorizations, signatures, eligibility criteria, etc.)		MCM spends moderate amount of time coordinating activities relating to maintaining Mass Health and/or other insurance coverage (e.g. prior authorizations, signatures, eligibility criteria, etc.)				
	Client is "under insured": has health insurance, HDAP and/or other benefits, but faces significant deductibles and/or medical co-pays.		Client receives CHII benefits and requires assistance in maintaining coverage and eligibility				
Com	nents (include referrals needed):						





Area of Functioning: Sexua	al ar	nd Reproductive Health Status	Acuity Score:		
Intensive Need (3)	Moderate Need (2)		Basic Need (1)		Self Management (0)
Does not (or is unable) to communicate with sexual partner(s) around sex, safety, and sexual health needs (e.g. negotiating condom use, PrEP use, partner's health status, client's HIV status, etc.)		Inconsistently communicates with sexual partner(s) around sex, safety, and sexual health needs (e.g. negotiating condom use, PrEP use, partner's health status, client's HIV status etc.)	Requests support to communicate with sexual partner(s) around sex, safety, and sexual health needs (e.g. negotiating condom use, PrEP use, partner's health status, client's HIV status, etc.)		Consistently communicates with sexual partner(s) around sex, safety, and sexual health needs (e.g. can negotiate condom use, PrEP use, partner's health status, client's HIV status, etc.)
Demonstrates no understanding of HIV/HCV/STI transmission, and/or no understanding of correlation between HIV transmission and viral load suppression		Demonstrates minimal knowledge of HIV/HCV/STI transmission, and minimal understanding of correlation between HIV transmission and viral load suppression	Needs occasional assistance understanding HIV, HCV, STI transmission and/or assistance understanding correlation between HIV transmission and viral load suppression		Demonstrates understanding of HIV, HCV, STI transmission, and/or understanding of correlation between HIV transmission and viral load suppression
Reports at least 1 STI diagnosed in the past 6 months		Reports at least 1 STI diagnosed in the past 12 months	No history of STIs in the past 12 months, but at least once diagnosed in the last 24		Client reports not being sexually active
Engages in transactional sex (e.g. for money, drugs, a place to stay, etc.)			No discussion of HIV status with sexual partner(s), but maintains a suppressed viral load		Sexual partner(s) currently on PrEP
HIV+ female not on treatment and pregnant or desires pregnancy		HIV+ female on treatment and is pregnant or couple desires pregnancy			

Comments (include referrals needed):





	Area of Functioning:	Curi	rent Mental Health Status	Acuity Score:			
	Intensive Need (3)		Moderate Need (2)		Basic Need (1)		Self Management (0)
	Clinical diagnosis with no current mental health provider, no pending appointments, no desire and/or is resistant to seek treatment		Clinical diagnosis or otherwise engaged with a mental health provider, but inconsistent with appointment attendance and/or treatment adherence		Engaged with a mental health provider and is consistent with mental health treatment and/or appointments		No indication of need for clinical mental health assessment
	Currently awaiting treatment or appointment with mental health professional		Referral to a new mental health professional in the past 6 months		Receives MCM support to make and keep appointments with mental health professional		No support needed to make and keep appointments with mental health professional
	Consistent challenges with adherence to prescribed psychiatric medicines or treatment protocol		Moderate challenges with adherence to prescribed psychiatric medicines or treatment protocol (missed doses more than a few times a month)		Some challenges with adherence to prescribed psychiatric medicines or treatment protocol (occasional missed doses)		No challenges with adherence to prescribed psychiatric medicines or treatment protocol
	Indication of need for mental health support, clinical mental health assessment, and/or treatment and does not receive it		Needs referral to or help accessing a culturally competent mental health provider (e.g. LGBT, linguistically appropriate, etc.)				
	Behavior relating to mental health status negatively impacts daily living, interactions with providers, and/or other social supports		MCM or other member of the care team is an integral part of mental health support (e.g. regular check-ins etc.)				
Comments (include referrals needed):							





Area of Functionin	ıg: (	Current Substance Use	Acuity Score:		
Intensive Need (3)	Moderate Need (2)			Basic Need (1)	Self Management (0)
Chronic daily drug or alcohol use or dependence that consistently interferes with adherence to HIV care and treatment and/or activities of daily living and expresses no desire for treatment (e.g. methadone, Suboxone, detox, etc.)		Current or recent drug or alcohol use or dependence that sometimes interferes with adherence to HIV care and/or daily living		Current or recent drug or alcohol use does not interfere with adherence to care, treatment, and/or activities of daily living but MCM assesses a need for additional support or regular check-in	Current or recent drug or alcohol use that does not interfere with adherence to care, treatment, or activities of daily living.
Intermittent engagement in drug and alcohol treatment (e.g. methadone, Suboxone, detox, etc.)		Currently in residential or in-patient treatment for drug or alcohol use		Currently receiving treatment for drug and alcohol use in an out-patient setting	Receives sufficient supports around past substance use and/or no indication of need for additional support
Expresses a need or desire for drug or alcohol treatment (e.g. suboxone, methadone, detox, etc.) but has not yet received it		Currently on a wait list to receive treatment for substance use disorder		Currently engaging with a recovery support program/group (e.g. AA, NA, holistic recovery, etc)	No current or past issues with drug or alcohol use
Imminent harm associated with substance use and/or no engagement/interest in harm reduction practices (e.g. sharing needles, narcan, etc.)		Experiences harm associated with substance use with minimal ability to engage in harm reduction practices (e.g. sharing needles, narcan, etc.)		Experiences harm associated with substance use with some ability to engage in harm reduction practices (e.g. sharing needles, narcan, etc.)	No harm associated with current or past alcohol and drug use. Is able to engage in harm reduction practices (e.g. no needle sharing, carries narcan, etc.)
Ongoing alcohol use in the context of liver disease (e.g., HIV/HCV co-infection etc.)					

Comments (include referrals needed):





	Area of Functionin	g: C	urrent Housing Status		Acuity Score:		
	Intensive Need	Moderate Need			Basic Need		Self Management
	(3)		(2)		(1)		(0)
	Currently lives in shelter or any place not meant for human habitation (e.g. street, car, etc.)		Seeks to relocate in order to improve proximity to medical care, safety of housing environment, or access to services and supports		Lives in permanent or stable/safe housing but needs short term rent or utility assistance to remain housed		Has stable and affordable housing that meets client's needs
	Current living situation has major health or safety hazards or limits the client's ability to care for themselves		Has difficulties managing ADLs (e.g. navigating stairs, showering) in current living situation		Requests assistance from MCM to complete paperwork to maintain eligibility for housing subsidies		
	Needs a referral to a supportive housing program and/or other in-home support services to remain safe in their home		Currently resides in a supportive housing program and/or has a housing subsidy or other housing voucher		Currently working with a MCM to maintain housing subsidy		
	Is expected to be released from incarceration in the next 3 months or was released from incarceration within the last 6 months		Has chronic challenges maintaining housing				
	Faces eviction or loss of current housing		Lives in transitional/temporary housing or is doubled- up with no iminent loss of housing		Currently working with a housing search and advocacy case manager		
Comments (include referrals needed):							





Area of Functioning: Current Legal Status					Acuity Score:				
	Intensive Need		Moderate Need		Basic Need		Self Management		
	(3)		(2)		(1)	(0)			
	Has critical legal issues that impact ability to access needed services and/or benefits (e.g. discrimination, employment, DCF, custody, housing, disability, CORI, etc)		Has pending legal issues related to benefits access, discrimination, employment, health insurance coverage, housing, or disability (e.g. appeal for SSI)		Needs assistance completing standard legal documents		No current or recent legal issues		
	Has a need to complete standard legal documents and/or paperwork (e.g., will, guardianship, ID, birth certificate, etc.)		Needs linkage to services to address legal issues that impact ability to obtain needed services or benefits		Currently working with a provider to address legal issues		All desired legal documents are complete		
	Has issues relating to immigration status								
	Currently on parole or probation								
	Has outstanding warrants and/or open legal cases								
Com	Comments (include referrals needed):								





Area of Functioning: Support System and Relationships					Acuity Score:		
	Intensive Need (3)		Moderate Need (2)		Basic Need (1)		Self Management (0)
	Reports no close relationships, family, or supportive relationships		Reports feeling isolated or unsupported in current relationships (e.g. family and friends)		Reports having a support system, but identified need for regular check-ins from MCM		Reports sufficient social and emotional support without regular MCM or peer check-in
	Reports significant social isolation due to the fact that they have not discussed HIV status with any members of social support system due to stigma, language barriers, cultural beliefs around HIV, etc.		Reports some social isolation due to the fact that they have not discussed HIV status with any members of social support system due to stigma, language barriers, cultural beliefs around HIV, etc.		Requests assistance to share information about their HIV status to members of social support system in order to increase social support and emotional health		Decisions about disclosure or who is aware of client's HIV status does not have an impact on availability of social support or emotional health in client's life
			Relies on MCM, peer, or other program staff for social support				
	Reports current or potential intimate partner violence and needs immediate intervention		Has experienced intimate partner violence in the past that impacts current relationships, financial situation, housing status, etc.				Past experience with intimate partner violence does not impact present care
Com	Comments (include referrals needed):						





A	Area of Functioning: Current I	Inco Sta	me/Personal Finance Managemer tus	nt	Acuity Score:	
	Intensive Need (3)		Moderate Need (2)		Basic Need (1)	Self Management (0)
	Has no stable income or benefits established and no identified source of financial support		Income inadequate to meet basic needs at the end of every month for 3 or more months in a 6 month period		Income occasionally (no more than 2 times in a 6 month period) inadequate to meet basic needs	Has steady income; manages all financial obligations
	Requires but does not receive public benefits such as SSI/SSDI and/ or has pending applications for financial benefits				Requests support with benefits applications or other means to increase and manage income	Receives benefits and requires no assistance with maintaining benefits
	Receives no public benefits such as SSI/SSDI and is ineligible to receive them due to immigration status					
	Has immediate need for financial assistance to stay housed, maintain utilities, obtain food, or access medical care		Expenses currently exceed income		Requests assistance with budgeting	
	Needs referral to representative payee		Currently uses a representative payee			No need for representative payee
	Application for benefits such as SSI/SSDI have been denied or are under appeal					
Comn	nents (include referrals needed):					





Area of Functioning: Current Transportation/Mobility Status				Acuity Score:				
Intensive Need		Moderate Need		Basic Need		Self Management		
(3)			(2)		(1)		(0)	
	Has limited or no access to transportation which impacts engagement in medical care, appointments, and other support services		Has PT-1, The Ride, a disability T pass, or access to agency transport vouchers/passes but requires MCM assistance to complete applications and/or maintain eligibility		Relies on PT-1 or agency supported transportation vouchers or family/friend		Has consistent and reliable access to transportation with no need for agency support	
	Has significant challenges (limited language, cognitive ability, mental health, etc.) which requires MCM to coordinate transportation		Requests assistance in coordinating transportation		Occasionally needs assistance with transportation to stay engaged in medical care			
	Available options for transportation put client at significant risk (e.g. driving with a suspended license; unregistered car)		Available options for transportation contain some risks (e.g. Unreliable car; relies on friend for transportation)					
	Client has significant issues that impact mobility, and are permanent or long-term (e.g. uses a wheelchair; no public transportation available; agoraphobia)		Client has some issues that impact mobility and are short-term or expected to resolve (e.g. broken leg; recovering from surgery)					
Com	Comments (include referrals needed):							





	Area of Functioning: Current Nutritional Status				Acuity Score:			
Intensive Need (3)		Moderate Need (2)		Basic Need (1)		Self Management (0)		
	Relies on food pantries, soup kitchens or other community food resources on a weekly basis		Relies on food pantries, soup kitchens, and other community food resources 1x per month or more		Relies on food pantries, soup kitchens, or other community food resources less than 1x per month		All nutritional needs are met and/or MCM assistance not needed to access food assistance	
	Needs a referral to and/or an application to obtain access to community food resources (e.g. food pantries, soup kitchens, etc.)		Needs assistance to access community food resources (e.g. translation services, coordinating transportation, transporting food packages, etc.)					
	Has significant nutrition-related issues that impact HIV care and adherence (e.g. Unable to store or prepare food; poor appetite; chronic diarrhea or nausea)		Needs linkage to nutritional counseling or other nutrition support services to manage chronic or non- urgent health issues		Needs information about nutrition, and/or food preparation to improve or maintain health			
	Needs a referral to obtain food related benefits (e.g. SNAP, WIC, etc.)		Needs assistance completing applications to maintain current food related benefits (e.g. SNAP, WIC, etc.)		Receives food related benefits (e.g. SNAP, WIC, etc.) to meet nutritional needs for self or household			
	Is ineligible for food related benefits (e.g. SNAP, WIC, etc.)		Relies on access to an agency food program and/or assistance from MCM in order to obtain adequate food		Client benefits from accessing agency food program			
	Needs a perscription for nutritional supplements to maintain health.		Needs and is prescribed nutritional supplements to maintain health (e.g. Ensure)					
Comments (include referrals needed):								





Summary & Signatures				
	0	Level of Need		
Acuity Score:	0	(Select one option from the list)		
Client Name:				
Client Code				
MCM Name:				
MCM Signature:				
Date		mm/dd/yyyy		

Re	<b>Required Documentation Checklist:</b>				
	Income verification/self attestation form				
	MA State Residency				
	ISP completed				
	Care access client (no ISP)				