



# Best Practices in Empanelment from the California HIV/AIDS PCMH Demonstration Project

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## Resources and Tools for Empanelment

- Safety Net Medical Home Initiative  
Empanelment Resources (Reports, Tools, and Webinars Available)  
<http://www.safetynetmedicalhome.org/change-concepts/empanelment>
- Improving Chronic Illness Care. March 2010  
“Empanelment: Establishing Patient-Provider Relationships”  
<http://www.improvingchroniccare.org/downloads/empanelment.pdf>
- American Academy of Family Physicians. Murray M, Davies M, Boushon B. April 2007.  
“Panel size: how many patients can one doctor manage?”  
<http://www.aafp.org/fpm/2007/0400/p44.html>
- Archived Internal Medicine. January 2012  
“Patient-Centered Medical Home Characteristics and Staff Morale in Safety Net Clinics”  
<http://archinte.jamanetwork.com/article.aspx?articleid=1108638>

## Assessment Tools

To assess the extent to which your practice functions as a PCMH, and track practice transformation:

- The Patient-Centered Medical Home Assessment (PCMH-A)  
[www.safetynetmedicalhome.org/resources-tools/assessment](http://www.safetynetmedicalhome.org/resources-tools/assessment)
- Joint Commission Primary Care Medical Home Self-Assessment Tool  
[www.jointcommission.org/joint\\_commission\\_primary\\_care\\_medical\\_home\\_self-assessment\\_tool/](http://www.jointcommission.org/joint_commission_primary_care_medical_home_self-assessment_tool/)
- Primary Care Development Corporation tool for NCQA 2011 Recognition Process  
[www.pcdc.org/resources/patient-centered-medical-home/pcdc-pcmh/pcdc-pcmh-resources/PCDC-PCMH/ncqa-2011-medical-home.html](http://www.pcdc.org/resources/patient-centered-medical-home/pcdc-pcmh/pcdc-pcmh-resources/PCDC-PCMH/ncqa-2011-medical-home.html)

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### Need more information?

Visit the HIV-MHRC webpage <http://www.careacttarget.org/mhrc>  
Interested in joining our Listserv? Contact Macsu Hill at [hillma@sn.rutgers.edu](mailto:hillma@sn.rutgers.edu)