

Consumer Roundtable

Ryan White HIV/AIDS Program Planning and People Living With HIV



HRSA HIV/AIDS Bureau

Vision Statement

Optimal HIV/AIDS care and treatment for all.

Mission Statement

Provide leadership and resources to assure access to and retention in high quality, integrated care and treatment services for vulnerable people living with HIV/AIDS and their families.



Learning Objectives

- Review basics of community planning
- Identify opportunities for people living with HIV (PLWH) participation in Ryan White HIV/AIDS Program's (RWHAP) planning
- Discuss successful PLWH engagement
- Discuss challenges to PLWH engagement



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What is Community Planning?

- Community planning consists of a public participatory and usually interactive form of town or neighborhood planning in which diverse community members (often termed "stakeholders") contribute toward the formation of goals, objectives, planning, fund/resource identification and direction, planned project implementation and reevaluation of documented local planning policy
- Community planning often promotes public/private partnerships as a way to expand the development of activities in support of the goals defined by the community
- Community planning seeks community consensus for proposed allocation of scarce resources among competing demands. Community members grow by sharing a complex community information base, directly informing local plans, influencing resulting budget development as well as helping coordinate the work of local jurisdictions



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RWHAP Planning PLWH Opportunities

- RWHAP legislation strongly supports continuous PLWH input across the HIV Continuum of Care
- On-going Needs Assessment (Annual Assessments, Integrated HIV Prevention and Care Plan, including the Statewide Coordinated Statement of Need, Service Utilization, PLWH Health Outcomes)
- Planning Councils, Advisory Bodies, Community Planning Groups, subcommittees, Quality Improvement Committees, consumer satisfaction surveys, focus groups, town hall meetings



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RWHAP Planning Key Questions for Grantees

- Are services improving health outcomes (retention/engagement in care/access to ARV/viral load suppression)?
- Does the service utilization data; the analysis of treatment adherence to ARVs; HIV medical visits; and viral load suppression rates reflect the demographics of the epidemic? Are there disparities?
- If health disparities exist, are there more in-depth mechanisms for input from PLWH that is needed to address these disparities?
- Is data being utilized to inform decisions on planning, service delivery, new interventions or to develop new service delivery models or access points?



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RWHAP Planning

Capturing the PLWH Voice and Experience

- Multi-faceted, multi-dimensional mechanisms to engage PLWH input across demographic factors, risk factors, regions and along all points of the HIV Care Continuum
- On-going outreach, training and development of PLWH on Planning Councils, Advisory Bodies, Community Planning Groups, Integrated HIV Prevention and Care Planning Bodies, Quality Improvement Committees & all sub-committees of these bodies
- Consumer forums, consumer surveys and consumer satisfaction surveys



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RWHAP Planning

Key Questions for PLWH

- Along the HIV Continuum of Care, what services are available and are services being utilized? Are these services accessible? Are services culturally competent? Are these services responsive to the needs of PLWH? Do these services improve health outcomes across the HIV Continuum of Care?
- Are there service gaps? Are there services that needed, but not available to PLWH? What are the range of services PLWH need in order to improve their health outcomes?
- Are there changes to HIV Services along the HIV Continuum of Care since the implementation of the Affordable Care Act (ACA)?



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What are Successful Examples of PLWH in RWHAP Planning?

- Clinic-level, local city/county level and State-level
- Consumer surveys, town hall forums, consumer focus groups
- Membership on planning, quality improvement, and advisory groups
- Training opportunities in planning for PLWH
- How have services changed with PLWH input
- Have client-level health outcomes improved



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What Challenges Impact PLWH Participation?

- Little Community Awareness
- Political Climate in the Jurisdiction
- Lack of Leadership
- Lack of Understanding of the Community Planning Process
- Geography
- Stigma



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How Can We Address Those Challenges?

- Education
- Understanding the Political Climate of the Community
- Providing Supports that Facilitate Participation
- Understanding the Needs of the Community
- PLWH Mentors
- Training for PLWH



How Can We Increase Consumer Involvement?

- Create Real Opportunities for Participation
- Develop and Use Different Volunteer Models
- Provide Information on Ways to Volunteer



Resources

HRSA HIV/AIDS Bureau Website

<http://hab.hrsa.gov>

TARGET Center

See Topic Pages Including: Planning, Consumers

<http://careacttarget.org>



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